



Certificate of Registration

This is to certify that

KAIZEN IT SERVICES PRIVATE LIMITED

COLLEGE MORE, 14TH FLOOR, 1407, GODREJ GENESIS, PLOT NO. XI, BLOCK EPGP,
KOLKATA, SALT LAKE SECTOR-V, BIDHAN NAGAR, NORTH TWENTY
FOUR PARGANAS, WEST BENGAL, 700091, INDIA

has been independently assessed by QRO
and is compliant with the requirement of:

ISO/IEC 20000-1:2018

INFORMATION TECHNOLOGY -- SERVICE MANAGEMENT

For the following scope of activities:

**PROVIDING IT SERVICES, HARDWARE AND SOFTWARE MAINTENANCE,
FACILITY MAINTENANCE SERVICES.**

Date of Certification: 18th August 2026

2nd Surveillance Audit Due: 17th August 2028

1st Surveillance Audit Due: 17th August 2027

Certificate Expiry: 17th August 2029

Certificate Number: 3050260818105SM



Head of Certification

EGAC is a member of International Accreditation forum (IAF) for QMS, EMS, OHSM, FSMS, MDQMS, ISMS and EnMS
Validity of this certificate is subject to annual surveillance audits to be done successfully on or before 365 days from date of the audit.
(In case surveillance audit is not allowed to be conducted: this certificate shall be suspended / withdrawn).

The Validity of this certificate can be verified at www.qrocert.org

This certificate of registration remains the property of QRO Certification LLP, and shall be returned immediately upon request.